

**Ad hoc release**

Public disclosure of inside information according to Article 17 para. 1 of the Regulation (EU) No 596/2014 on market abuse (Market Abuse Regulation)

CLIQ Digital faces obstacles to process payments and acquire new customers resulting from worldwide changes implemented by card schemes and acquiring banks and thus withdraws outlook for the financial year 2025

Düsseldorf, 5 August 2025 – CLIQ Digital AG (“CLIQ Digital” or the “Company”) has been informed by its payment service providers that certain card schemes and acquiring banks don’t allow processing payments authorised by existing customers of CLIQ Digital any longer. The background of such rejections are significant developments in the digital payments ecosystem, driven by newly announced worldwide regulatory standards introduced by card schemes and acquiring banks.

These new standards are currently restricting the Company’s ability to process payments from a part of its existing customer base and to acquire new customers. Recently held discussions have not resulted in a short-term solution, therefore CLIQ Digital now expects that the impact will be significant and is working hard to be able to acquire new customers again and to restore the lost payment process.

At present, CLIQ Digital cannot reliably quantify the financial impact of these developments on the Company, as further information from its payment service partners is re-required to assess the full extent of the exposure. However, CLIQ Digital expects these changes to have a material adverse effect on revenue in the remaining part of the current financial year.

Consequently, the expected EBITDA and certain balance sheet items – particularly capitalised contract costs – as well as the off-balance sheet operational indicator Lifetime Value of Customer Base (LTVCB) will be negatively affected.

Given the increased uncertainty and the inability to assess the full financial impact at this point in time, the Management Board hereby withdraws the



previously communicated outlook of the Company for the 2025 financial year until further notice.

Contact

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